

With the prescription drug benefit change from Express Scripts to Optum Rx on July 1, 2019, there have been some questions from our covered population. Below are a few Q&A's addressing the most common questions.

You can also visit our benefits website at <https://www.kenyon.edu/directories/offices-services/human-resources/benefits/> where you will find this OptumRx document with more Q&As about the OptumRx program. <https://www.kenyon.edu/files/resources/optumrx-booklet-kenyon.pdf>

Q1: *Did the copay amounts change for Tier 1, 2 and 3 prescription drugs?*

A1: The copay percentages you pay for retail-purchased prescriptions that apply to Tier 1 (10%), Tier 2 (20%), Tier 3 (30%) drugs did not change. Also, the copay amounts you pay for mail order drugs, which are Tier 1 (\$20), Tier 2 (\$50), Tier 3 (\$100) did not change.

Q2: *Is the OptumRx preferred drug list the same as the Express Scripts preferred drug list (PDL)?*

A2: No, but they are similar. Whenever a group medical/Rx plan changes administrators there will be certain changes that are unavoidable. With our pharmacy benefit program, we did all we could to minimize disruption, but the PDL part of the program is one area we had to accept. Express Scripts updates its PDL every January and July, and so does OptumRx. So over time, certain drugs can be moved for example from Tier 2 to Tier 1, or from Tier 3 to Tier 2, or vice versa. There are some drugs that Express Scripts placed in Tier 2 that OptumRx considers as Tier 1, and vice versa.

Q3: *Will my cost for a prescription drug I have been taking for a while now change?*

A3: Possibly. The tier the drug falls under determines your share of the cost of the prescription. Factors that determine your cost include:

- The PDLs of Express Scripts and OptumRx are somewhat different
- For a given therapeutic category, not every drug for that category will be on the PDL or necessarily in the same tier
- The price of prescription drugs at the retail level can change as often as daily
- The location the drug is purchased (CVS, Kroger, etc.)
- Mail order vs. retail

Q4: *Are the clinical care and cost management programs that were in effect with Express Scripts also in effect with OptumRx?*

A4: Yes. These programs such as Step Therapy, Prior Authorization and Drug Quantity Management are in place with OptumRx, however, Express Scripts could not provide

OptumRx with a report that identified these programs that applied to each person who had a prescription filled in the last year. When a prescription is to be filled, whether it is a new prescription or a refill, OptumRx will be applying the clinical and cost management programs as if the prescription is a brand new prescription because they do not have the history from Express Scripts. For prescription refills that were processed by Express Scripts prior to July 1 and are now to be refilled by OptumRx, you or your physician may need to provide information to OptumRx in order to demonstrate that you have already been through the Step Therapy, Prior Authorization or the other clinical and cost management programs.